

**Wake Up Your Call Center: Humanize Your Interaction
Hub (4th Ed.) By Rosanne D'Ausilio**

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which specializes in profitable call center operations in Rosanne authors 3 best sellers: "Wake Up Your Call Center: Humanize Your Interaction Hub," 4th ed,

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" wake up your call center: humanizing your

Description. D'Ausilio, an industrial psychologist, uses humor to encourage customer service representatives in call centers, their immediate superiors, middle and

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Rosanne d' ausilio (author of customer service

Rosanne D'Ausilio is the author of Customer Service Tips (4.00 avg rating, 1 rating, 0 reviews, published 2013), Customer Service Tips

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